



## Lifting Empire

### Shipping Policy – Lifting Empire

#### Free Shipping Alert!

Spend **\$150 or more** and enjoy **free standard shipping** anywhere in Australia. Your lifting and athletic gear, delivered fast, without the extra cost.

#### Get Your Gear, Fast!

We know you're pumped to use your new gear, so we make sure your orders are **confirmed and shipped within 2 business days**. As soon as your lifting essentials leave our warehouse, we'll send you an email with your tracking info so you can follow your gear on its journey.

#### Shipping Options – Your Way

We team up with **Australia Post** to get your gear to you safely:

- **Standard Shipping (AU):** Usually takes **2–7 business days** depending on your location. **Free on orders over \$150.**
- **Express Shipping (AU):** Want it even faster? Choose express at checkout and get your order sooner.
- **International Shipping:** Lifting knows no borders! We ship worldwide via **Australia Post's international services**. Delivery times vary depending on your country, but your gear will be on its way to pump up lifters everywhere.

#### Shipping Costs

Shipping costs depend on your location and your chosen shipping method. You'll see the total at checkout—no surprises.

#### Tracking Your Order

Every order comes with a tracking number. From our warehouse to your hands, you can follow your gear every step of the way.

#### Delivery Issues

If your parcel is lost, delayed, or damaged, please contact **Lifting Empire** at [support@liftingempire.com.au](mailto:support@liftingempire.com.au) and we'll work with Australia Post to sort it out as quickly as possible.

#### Important Notes

- Orders ship Monday to Friday (excluding public holidays).
- Delivery times are estimates—sometimes your gear may take a little longer due to weather, customs, or other delays beyond our control.

